Welcome to our Agent Network

We have created this guide to provide you, as one of our international education agents, with a greater understanding of The University of Western Australia (UWA). Within this guide you will find information to assist you with promoting UWA, submitting applications on behalf of your students and finding support for any issues you encounter. We hope you will enjoy being part of our international community.
Your contacts in Future Students

The Future Students department has three teams that are available to assist you in your role as a UWA representative. All three teams are led by the Director, Future Students (Recruitment).

Director, Future Students (Recruitment)
Ms Trish Rechichi
E: trish.rechichi@uwa.edu.au
T: +61 8 6488 1853

Below is a summary of the core role and contact points for each division.

International Relationships Management

The International Relationships Managers (IRM) and Regional Managers (RM) provide onsite support in your region. The team is responsible for managing UWA’s relationship with you; including training, marketing and event support and recruitment strategy discussions. Find the relevant IRM and/or RM in your region on the following map.

International Agent Management

International Agent Management (IAM) is responsible for managing the operational aspects of your relationship with UWA, including agreements, commission payments, agent records, communications, web resources, collateral distribution and additional support.

Associate Director, International Agent Management
Mr Joel Wittwer
Dr Danica van de Velde
Ms Felicity Lindsay
Ms Katrina Tap

General enquiries:
E: agentsupport@uwa.edu.au
T: +61 8 6488 1968

Commission enquiries:
E: commissions@uwa.edu.au
T: +61 8 6488 3223

Future Students Centre (International)

In instances where you are unable to reach your International Relationship Manager or Regional Manager, the International branch of the Future Students Centre, which is based in Perth, is available to support you with your questions relating to UWA courses and entry requirements for undergraduate and postgraduate coursework applications. Individual members of the team are fluent in the following languages: Bahasa Indonesia, Bahasa Melayu, Cantonese, Mandarin and Vietnamese. Let the team know if you would prefer to discuss your enquiry in any of these languages, so that they can direct you to the right team member. The team also undertakes conversion activities directly with students in which they will acknowledge your agency’s relationship.

Team Leader (Operations)
Ms Rhianne Bear

Future Students Adviser
Ms Jocelyn Choe

Future Students Officer
Ms Anjo Xie

Future Students Officer
Ms Hannah Vu

Future Students Officer
Mr Husain Soh

Future Students Officer
Mr Jack Rao

Contact:
E: international@uwa.edu.au
T: 131 UWA (within Australia) – select option #2
T: +61 8 6488 1000 (outside Australia) – select option #2

2020-2021 UWA Agent Best Practice Guide
We invite prospective students to write their future at UWA, setting them apart from other graduates with a world-class university experience featuring the following benefits:

**Ranked 86 in the world and 1st in Western Australia (QS 2020)**

- **Globally recognised course structure** aligned with leading European, Asian and North American universities.
- **Well-established industry partnerships** and work-integrated learning opportunities.
- **One of Australia’s most picturesque and historic campuses**.
- **Located in the city of Perth**, offering the best of secure urban life, beach living and beautiful natural scenery.
- **State-of-the-art facilities**.
- **Flexible and personalised study options**.
- **Live and learn with 5 residential colleges located on campus**.
- **Student exchange experience available in 30+ overseas destinations**.
- **Vibrant student life with 140+ clubs and societies**.
- **Integrated professional development and mentoring opportunities**.
- **Live and learn with 5 residential colleges located on campus**.

Why recommend UWA?

The University of Western Australia | uwa.edu.au/study/for-agents
Life in Perth

Located on the southwest coast of Australia, Perth is Australia’s sunniest capital city, combining dynamic urban living with raw natural beauty and beachside views. Providing a safe and secure environment, with cultural and sporting events all year around, it is the ideal study destination for international students, whether they are looking for a laidback and friendly home-away-from-home or a new life adventure.

If you would like to learn more about the exciting events and openings happening in Perth now, visit these local websites:

- The Urban List [theurbanlist.com/perth](http://theurbanlist.com/perth)

Perth offers a safe and friendly environment and is home to 200+ nationalities.

![Perth Cityscape](image)

**Cultural diversity**
Perth offers a safe and friendly environment and is home to 200+ nationalities.

**Culture and the arts**
30+ annual festivals covering the arts, comedy, fashion, film, food + drink and music.

**Urban lifestyle**
100+ small bars, cafes and restaurants have opened in the CBD in the past few years.

**Weather**
8+ hours of daily sunshine, giving Perth its reputation as Australia’s sunniest capital.

**Beach spots**
19 beautifully clean beaches, including iconic Cottesloe and surfing hubspot Scarborough.

**Affordability**
Perth is one of Australia’s most affordable capital cities (EIU 2018).
Our undergraduate study options

UWA has five bachelor’s degrees in the following areas (click on the icons to learn more):

- **Arts**
- **Biomedical Science**
- **Commerce**
- **Science**
- **Philosophy (Hons)**

**Industry experience via professional placement**
- Design hub
- Connected to UWA’s Cultural Precinct of theatres and galleries

**New health campus**
- E-learning suites
- Ranked 22nd in the world for Anatomy & Physiology (QS 2019)

**Biomedical Science**
- Specialised training via on-campus trading room
- Accredited in Europe and North America

**Science**
- Work-integrated learning units
- Fieldwork intensive learning
- Dedicated advanced chemistry labs
- Unique units in leadership and development

**Philosophy (Hons)**
- Individually designed academic program

**Our postgraduate study options**

We provide a diverse range of postgraduate degrees across our four faculties (click on the icons to learn more):

**Arts, Business, Law and Education**

- **Business School**
  - State-of-the-art teaching facilities

- **Graduate School of Education**
  - Professional practice units in Master’s courses

- **Law School**
  - Connected to Oxford University

- **School of Design**
  - Overseas studios held in Asia and Europe

- **School of Humanities**
  - World-class specialised training in the Master of Translation Studies

- **School of Social Science**
  - UWA Experimental Farm providing practical experience in archeology and forensics

**Health and Medical Sciences**

- **Medical School**
  - Interactive hospital-style labs with cutting-edge simulations

- **School of Biomedical Sciences**
  - Home to The Marshall Centre for Infectious Diseases Research and Training

- **School of Allied Health**
  - Highly qualified, award-winning staff who are passionate about teaching and learning

- **Dental School**
  - Partnered with the Australian Dental Association to provide professional development

- **School of Population and Global Health**
  - Integrated practicum in the Master of Public Health

**Science**

- **School of Biological Sciences**
  - On the doorstep of Australia’s only biodiversity hotspot

- **School of Earth Sciences**
  - Partnered with the Australian Geoscience Council to provide professional development

- **School of Human Sciences**
  - Ranked 24th in the world for Sports-Related subjects (QS 2019)

- **School of Molecular Sciences**
  - Industry and community partnerships embedded on campus

- **School of Psychological Science**
  - Ranked in the top 50 in the world (QS 2019)

**Engineering and Mathematical Sciences**

- **School of Engineering**
  - EZONE Student Hub opening in 2020

- **School of Physics, Mathematics and Computing**
  - Home to three startups: Fleeting Engineering, Wearhawk and Mapizy

- **School of Allied Health**
  - High quality, award-winning staff who are passionate about teaching and learning

- **School of Population and Global Health**
  - Integrated practicum in the Master of Public Health

Connecting with your Agent Portal

We have designed our online Agent Portal as your one-stop resource to access all the information you need on UWA. The portal allows you to easily undertake the following tasks:

- Connect to the application portal
- Order UWA brochures and access branded material
- Link to UWA admission requirements, course information and fees
- Link to the UWA Handbook for comprehensive information on all our units
- Access online training materials
- Access application and administrative forms
- Stay updated with international entry requirements and courses
- Explore further information on scholarships, student visas, student health requirements and insurance, as well as the student experience

TIP: Our Agent Portal features a link to the Education Agent Training Course developed in conjunction with Australian Education International (AEI) and the Department of Home Affairs. This course provides you with information on the Australian education system and Australia as a study destination. It is highly recommended that you complete this course if you have not done so already.

TIP: We recommend that you use the Agent Portal during your counselling sessions with prospective UWA students to access the most interactive experience and up-to-date information.
Accessing our promotional material

Print promotional material
As an authorised UWA representative, you are able to order hard copies of our brochures via the Agent One system. The following brochures are available to order:

- International Undergraduate Course Guide
- International Postgraduate Course Guide
- International Undergraduate & Postgraduate Mini Guide
- UWA-CELIT (Centre for English Language Teaching) Brochure
- Study Abroad and Exchange Brochure
- Higher Degree by Research (HDR) flyer

Use the steps below to order your print brochures:
1. Log in to www.agentone.com
2. Ensure your details are up to date.
3. Go to Promotional Material > Order Material > Search for ‘University of Western Australia’ in client drop down > click ‘Search’ > select your office(s) > click ‘Next’ > place your order.
4. Your order will then be submitted to UWA for approval.
5. You’ll be notified of the outcome of your request by email and you will also receive an email when the materials are shipped.

You can track the status of your orders by going to ‘Track Status’.

Electronic promotional material
UWA’s current International Undergraduate and Postgraduate Course Guides, International Mini Guide, UWA-CELIT brochure, HDR flyer and Study Abroad and Exchange brochure can be downloaded via the Agent Portal.

Additional faculty-specific resources are also available to download from the Agent Portal.

Acquiring UWA-branded images and logos
A selection of images and logos is available to you when promoting UWA. Example images can be viewed via the Agent Portal. Contact agentsupport@uwa.edu.au to gain access to hi-res versions. Please note that any material produced with the UWA logo must be checked by UWA prior to use, as per your agency agreement.

The formal logo
UWA’s logo consists of two visual components – the crest and the customised ‘UWA’ typeface. The logo is available in colour and monotone (black and white).

Minimum size
To preserve its visual integrity and readability, the logo may be reduced to no smaller than 28mm (landscape).

Exclusion zone
The UWA logo should always sit within an ‘exclusion zone’ of clear space as demonstrated. The grid structure is based upon the proportions of the logo (X) and should not be encroached upon in any way.

Primary colour palette
Featured on the left are the approved colours for the UWA brand. They have been derived from the colours used in the logo.

Your agreement with UWA
In accordance with the Education for Overseas Students Act 2000 (ESOS Act), you will have received and signed an Agency Agreement with UWA. This Agreement outlines the responsibilities of both you and UWA in recruiting international students on behalf of the University. Further information on the ESOS legislative framework can be viewed via our website.

Your agreement also contains the following important information:
- The commencement date and duration of the agreement (Schedule 3, Item 2)
- Commission fees (Schedule 3, Item 3)
- The performance expectations (for example, minimum number of enrolments per year) for the duration of your agreement (Schedule 3, Item 3)
- The countries in which you are authorised to recruit students (Schedule 5)

Receiving our communications
IAM sends periodic communications to update you on what is happening at UWA. The content includes changes to admission requirements, courses and application dates; the latest UWA news and highlights relevant to counselling your students; and general updates.

If you or anyone in your agency would like to be added to the mailing list or need to change your details, contact agentsupport@uwa.edu.au.

Logo Specifications Sheet
The University of Western Australia
May 2015
Preparing your student’s UWA application

There are several documents your student must provide in order to make a full and complete UWA course application. It is essential that you check the entry requirements for the course your student wishes to enrol in to ensure that you prepare all the necessary supporting documentation. These usually include:

- Academic transcript/s
- Proof of citizenship – i.e. passport or citizenship documents
- Evidence of English language competency
- Course-specific supporting documentation – i.e. Curriculum Vitae, Referees, Personal Statement

TIP: Check the Future Students website for a list of eligibility criteria for international secondary school qualifications. Qualifications not listed on the website can be considered on an individual basis.

Submitting supporting documentation

Supporting documentation must be scanned from the original in colour and uploaded as part of the online application. In the event that you are unable to produce a colour scan, Admissions will accept either a colour photograph or a black and white certified scan.

Further information on the scanned document requirements can be accessed via our website.

Certified copies of transcripts

All copies of academic documents provided must be certified as true copies of the original prior to submitting the application. Certification will be requested if it is not provided in the first instance, which will result in processing delays.

As an authorised UWA representative, you are authorised to certify copies of original documents for application purposes.

Document translation

Documents presented in a language other than English will need to be accompanied by an English translation. The translation can be provided by a registered translator in your home country.

Evidence of English Language Competency (ELC)

UWA accepts a number of English tests, including IELTS, TOEFL and Cambridge Certificates.

For a detailed explanation of how to provide evidence of ELC, view the English language requirements on our website.

It is important to note that the English language requirements are different for postgraduate courses. These requirements are available on our website.

Higher Degree by Research applications – Master’s or PhD

Applications for research and research-combined courses, known as Higher Degrees by Research (HDR), have a different application process. Enquiries and admissions are handled by the Graduate Research School.

To assist your student with making a HDR application you will need to download the Application for Higher Degree by Research form and follow these steps:

1. Advise student to identify research topic
2. Complete research application form
3. Prepare the supporting documentation
4. Submit the application to the relevant faculty
5. The outcome letter will be sent in 4-6 weeks

Supporting documentation checklist:

- Copy of the student’s passport bio-page and visa (if applicable)
- A Curriculum Vitae/Resume of no more than three pages
- Research proposal
- Original certified copies of all documentation, and original certified English translations of all documentation
- Proof of English Language Competency
- Electronic copies of previous research thesis and any publications
- If transferring from another institution, a statement of circumstances for transfer

Each faculty has specialised staff to assist with your enquiries relating to eligibility, applying, research supervision and research scholarships. The completed application form and supporting documentation should also be submitted to the relevant faculty:

Faculty of Arts, Business, Law and Education
E: hdr-fable@uwa.edu.au

Faculty of Engineering and Mathematical Sciences
E: hdr-ems@uwa.edu.au

Faculty of Health and Medical Sciences
E: hdr-hms@uwa.edu.au

Faculty of Science
E: hdr-science@uwa.edu.au
If your student does not meet the admission requirements for direct entry into their chosen course there are a number of alternative entry pathways available to them.

Taylors College Perth

Taylors College Perth offers two programs to help international students with meeting the entry requirements for undergraduate study at UWA:

• UWA Foundation Program (UWAFP)
  The UWAFP provides an academic preparation course for students seeking entry to first-year undergraduate study or its equivalent.

• Taylors College diploma program
  Students can secure entry into the second year of a Bachelor of Biomedical Science, Bachelor of Commerce or Bachelor of Science degree by successfully completing either the Diploma of Commerce or the Diploma of Science.

Enquiries:
T: +61 8 6462 1300
W: www.taylorsperth.edu.au/contact-us

Canning College

Developed jointly between Canning College and the UWA Business School, the Canning College Diploma of Commerce (UWA stream) allows students to articulate into the second year of UWA’s Bachelor of Commerce.

Enquiries:
T: +61 8 9278 3500
W: www.canningcollege.wa.edu.au/Contact_Us.htm

The Western Australian Universities Foundation Program (WAUFP)

The WAUFP is designed for international students for whom English is a second language and whose academic achievement in their home country is not sufficient for direct entry. The program is run by Canning College and St George’s Anglican Grammar School.

Enquiries:
Canning College (as above)
St George’s Anglican Grammar School
T: + 61 8 9312 0800
E: admissions@stgeorges.wa.edu.au

UWA Centre for English Language Teaching (CELT)

If your student does not meet the English language requirements for direct entry they may consider the UWA Centre for English Language Teaching (CELT). UWA CELT offers two pathways to improve English language proficiency to the level required by UWA for our undergraduate and postgraduate courses:

• The Academic English and Study Skills Bridging Course
• English for Academic Purposes + IELTS or TOEFL examination

UWA CELT can package a language course with an undergraduate degree, a master’s degree (coursework, professional and research), as well as a research doctorate (PhD).

Further information on English language pathways can be viewed on the UWA CELT website.

Enquiries:
T: +61 8 6488 3539
E: celt@uwa.edu.au

Study Abroad

If your student does not wish to enrol in a full degree course, they may be eligible to apply for the Study Abroad program for one to two semesters. Study Abroad is available at undergraduate, postgraduate and research levels of study.

How to apply

To nominate a student for Study Abroad, contact the Global Learning Office on studyabroad@uwa.edu.au and they will guide you through the application steps.

Please note that a Home University Authorisation Form will need to be completed if applicable.

Compulsory application documents:
• a copy of the student’s passport
• original academic transcript (or a certified copy)
• a proposed study plan
• evidence of English language competency (if applicable)

Enquiries:
T: +61 8 6488 8199
E: studyabroad@uwa.edu.au

Study Abroad

Compulsory application documents:
• a copy of the student’s passport
• original academic transcript (or a certified copy)
• a proposed study plan
• evidence of English language competency (if applicable)

Enquiries:
T: +61 8 6488 8199
E: studyabroad@uwa.edu.au

Alternative Pathways

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The University of Western Australia
uwa.edu.au/study/for-agents

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2020-2021 UWA Agent Best Practice Guide
Scholarships for your student

At UWA, we encourage students to pursue excellence in their studies and we offer a range of scholarships to prospective international students to support them financially.

Global Excellence Scholarship
UWA offers scholarships to high-achieving students across the globe. This significant scholarship is awarded to high-achieving undergraduate and postgraduate students, from selected countries, who apply for particular courses at the University.

The scholarships are open to eligible students applying to commence their studies from Semester One in 2020.

Learn more by visiting 'Global Excellence Scholarship'.

Global Sporting Excellence Scholarship
UWA offers sporting scholarships to high-performing athletes, coaches and officials from across the globe who study with us.

This substantial scholarship is awarded to high-achieving undergraduate and postgraduate students from many different countries who are studying a wide variety of courses at the University.

Learn more by visiting 'Global Sporting Excellence Scholarship'.

Submitting your student’s application:
UWA Apply

Step 1: Accessing UWA Apply (agent dashboard)
Submit an email request to agentsupport@uwa.edu.au with the name and email address of the staff member who will manage the account for your office. International Agent Management will respond directly to set up your account. Once International Agent Management has created your account, you will receive an automated email from the UWA Apply system which will allow you to set your password.

Step 2: Logging in to UWA Apply
In your browser, go to www.uwa.edu.au/study/ and click on the ‘Login’ button at the top right of the screen. Your username is the email address that you registered with.

Step 3: Adding other team members
UWA Apply allows for multiple logins for your office. Note that this will not affect where Admissions email communications are sent and all staff in your office account can see all students associated with your office.

‘Administrator’ users can add other administrators, counsellors and applicants by clicking on the ‘Add User’ button.

‘Counsellor’ users can only add applicants.

Click ‘Add User’.

Step 4: Adding applicants

4.1 Add applicant
Enter the student’s details. Once completed, the student will receive an email asking them to verify their online account, but you can continue their application without this verification.

4.2 Viewing as applicant
To lodge an application for your newly created applicant, click ‘View as’. If the application was submitted in the old portal (agentConnect), you will need to hit the submit button in the new agent portal once you click ‘View as’ – this will create an account for the student to verify.
Step 5: Starting an application

5.1 Applicant dashboard
Click the ‘Start application’ or ‘Continue Application’ button.

5.2 Applicant type
The first step is to select the applicant type.

5.3 Course selection
Course selection: The portal allows you to choose six preferences to apply for. Choose carefully - you cannot change this after submission.

5.3 Course details tab
Indicate here if the applicant would like to be assessed for advanced standing (credit) and whether they wish to apply for a Direct Pathway. Indicate yes to the ‘Alternative Pathway’ question if your client wishes to be considered for other courses that lead to the first preference choice. This includes CELT and graduate certificate options where available.

5.4 Qualifications
Complete and upload relevant qualifications here.

5.5 Personal details
Input the student’s details here.

5.6 Review and submit
Here you will review the application details before submission. You can enter an application fee waiver code or be directed to our payment gateway.

Step 6: Quick view of application
Your agent dashboard is where you can view your agency’s applications.

6.1 Filter
This is automatically filtered by the application status ‘Needs Review.’ To clear this filter, or add others, you can use the boxes next to the search bar.

6.2 Offer letter
You can download the offer letter. Be mindful to download the latest offer letter if there are multiple versions.

6.3 Document upload

6.3.1 Adding document/s to submitted applications
If you need to upload further documents to a previously submitted application you can do so by clicking ‘Upload document’.

6.3.2 Adding documents to conditional offers
This will launch our accept wizard which will allow you to upload documents that are required to meet conditions. Uploading documents here does not mean that the offer is accepted, and your student won’t be committed to starting the course until the acceptance process is completed. After you have uploaded the document, please don’t cancel - UWA Admissions will need to assess the document first.

Step 7: Accepting an offer
Click ‘View as’ on the student whose offer you wish to accept. On the student dashboard, click ‘Accept’ to launch the accept wizard.

Step 8: Contract acceptance
Due to legal requirements, the student must personally accept the contract. To facilitate this, follow one of these steps:

1. Click ‘Notify Student’ which will email the student asking them to login and accept their contract.

2. OR Download the contract, have the student read and sign it and then upload the completed contract. Please note that this second method is slower as our Admissions staff will check the signature against the student’s passport, which may cause a delay in receiving the CoE.

For more help contact agentsupport@uwa.edu.au with any questions or suggestions.
If your client is unable to accept their offer, but would like to be considered for another intake, select the defer button from their available offers on UWA Apply.

Please note that deferments are actioned by Admissions on a weekly basis.

What to include on your commission invoice

In order to process your payment in a timely manner, please include the following information on each of your invoices:

• Company logo
• Invoice number
• ABN number (if GST is applicable)
• Date of invoice
• Student name/s
• UWA student number or Date of Birth
• Course name
• Course tuition fees
• Commission amount
• Preferred currency of payment
• Company bank details

Where to send your commission invoice

Invoices for commission payment must be sent to commissions@uwa.edu.au.

Additional tips for a speedy commission claim

• Ensure that the details in your invoice are correct
• Get the accurate tuition fee amount by using our online fee calculator
• Ensure that your bank has the facility to receive Australian Dollars (AUD)

If you are representing a student who has previously submitted an application to UWA via another UWA representative or direct application, you must provide a signed Nomination of Agent Form to UWA before we can provide any information to you on behalf of the applicant. Once completed this form needs to be submitted to agent.support@uwa.edu.au.

Unless your agreement states otherwise, invoices to UWA should be made on a semester-by-semester basis. UWA will accept invoices during or after the relevant census month; however, invoices will only be processed after the census date.

The commission is paid on the fees relevant to each semester.

Our terms of payment are 30 days from the end of the month in which we receive the completed invoice.
UWA’s location

UWA is only a quick bus ride away from shopping precinct Claremont, Cottesloe beach and the historic port city of Fremantle.

Assisting your student with their pre-departure preparation

- We offer a free 24-hour airport pickup service to all our new international students.
- We can assist your student with finding accommodation for the duration of their studies. Whether it is at one of our five residential colleges located opposite our main campus, independently living off-campus or short-term/temporary stay accommodation.
- Connect with a current UWA international student via our Unibuddy online platform.

The Future Students website also features key information to prepare students for moving to Perth (click on the icons to learn more):

- Cost of living
- What to pack for their journey to Perth and UWA
- Safety and security
- Bringing family
## Getting assistance for your enquiries

<table>
<thead>
<tr>
<th>I need assistance with</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course information and entry requirements (UG and PG by coursework)</td>
<td><a href="mailto:international@uwa.edu.au">international@uwa.edu.au</a></td>
<td>+61 8 6488 1000</td>
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<td>Alternative pathways</td>
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<tr>
<td>The application process</td>
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<tr>
<td>Fees, OSHC and/or scholarship information</td>
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<tr>
<td>Application cut-off dates</td>
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<td></td>
</tr>
<tr>
<td>The status of my student's application/deferment</td>
<td><a href="mailto:admissions@uwa.edu.au">admissions@uwa.edu.au</a></td>
<td>+61 8 6488 1000</td>
</tr>
<tr>
<td>A release request for a packaged offer student who hasn’t started UG/PG</td>
<td></td>
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</tr>
<tr>
<td>A question relating to my Agency Agreement</td>
<td><a href="mailto:agentsupport@uwa.edu.au">agentsupport@uwa.edu.au</a></td>
<td>+61 8 6488 1968</td>
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<tr>
<td>Updating my email details or adding a new email to the UWA agent communications list</td>
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<tr>
<td>Updating my agent details/office addresses on the UWA website</td>
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<td>Logging in to UWA Apply</td>
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<td>Accessing UWA-branded images/logos</td>
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<td>My commission payment</td>
<td><a href="mailto:commissions@uwa.edu.au">commissions@uwa.edu.au</a></td>
<td>+61 8 6488 3223</td>
</tr>
<tr>
<td>A HDR enquiry or application</td>
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<tr>
<td>Faculty of Arts, Business, Law and Education</td>
<td></td>
<td>+61 8 6488 2807</td>
</tr>
<tr>
<td>Faculty of Engineering and Mathematical Sciences</td>
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<td>Faculty of Health and Medical Sciences</td>
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<td>Faculty of Science</td>
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<tr>
<td>Information on a specific foundation or diploma course</td>
<td>UWA Foundation Program</td>
<td>+61 8 6482 1300</td>
</tr>
<tr>
<td>Taylors College diploma program</td>
<td><a href="http://www.taylorsperth.edu.au/contact-us">http://www.taylorsperth.edu.au/contact-us</a></td>
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<tr>
<td>Canning College Diploma of Commerce /</td>
<td></td>
<td>+61 8 9278 3500</td>
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<tr>
<td>The Western Australian Foundation Program (WAUFP)</td>
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<tr>
<td><a href="http://www.canningcollege.wa.edu/Contact_U3.htm/Enquiry_form">www.canningcollege.wa.edu/Contact_U3.htm/Enquiry_form</a></td>
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<tr>
<td>The Western Australian Foundation Program (WAUFP) via</td>
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<tr>
<td>St George’s Anglican Grammar School</td>
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<tr>
<td><a href="mailto:admissions@stgeorges.wa.edu">admissions@stgeorges.wa.edu</a></td>
<td>+61 8 9312 0800</td>
<td></td>
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<tr>
<td><a href="mailto:celt@uwa.edu">celt@uwa.edu</a></td>
<td>+61 8 6488 3539</td>
<td></td>
</tr>
<tr>
<td>Information on on-campus accommodation</td>
<td><a href="mailto:residentaltoffices@uwa.edu">residentaltoffices@uwa.edu</a></td>
<td>+61 8 9488 0200</td>
</tr>
<tr>
<td>Information on off-campus accommodation</td>
<td><a href="mailto:accommodation@uwa.edu">accommodation@uwa.edu</a></td>
<td>+61 8 9488 0500</td>
</tr>
<tr>
<td>Information on Study Abroad</td>
<td><a href="mailto:studyabroad@uwa.edu">studyabroad@uwa.edu</a></td>
<td>+61 8 6488 8199</td>
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<tr>
<td>Talking to a student</td>
<td>uwa.edu.au/study/international-students/chat-to-a-student</td>
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</tr>
</tbody>
</table>

If you’re unsure who to contact for your enquiry, get in touch with the IAM team at agentsupport@uwa.edu.au. We’re here to help.
Useful links

Accommodation
UWA offers its students a diverse range of on- and off-campus accommodation options, as well as support in finding the right accommodation to suit each individual student.

[Link to study/student-life/accommodation]

Airport pickup
UWA offers a free 24-hour airport pickup service to new international students; it can be arranged via an online form.

[Link to study/international-students/moving-to-perth/airport-pickup]

Alternative pathways
UWA offers a number of alternative pathways and is committed to providing alternative entry schemes for students to be considered for entry if their results are not sufficient to gain admission to their chosen course.

[Link to study/how-to-apply/admission-entry-pathways]

Careers Centre
The Careers Centre provides services to current students and graduates to develop and manage their career, including individual career advice appointments and resume reviews. The Careers Centre also manages the Career Mentor Link, a one-on-one mentoring program that matches students with professionals to gain industry knowledge, professional development and career experience to meet their career goals.

[Link to careers.uwa.edu.au]

English language requirements
As English is the language of instruction and assessment at UWA, all students need to meet our English language requirements to be eligible for a place.

[Link to study/how-to-apply/english-language-requirements]

Graduate Research School
The Graduate Research School is the number one resource for all information relating to postgraduate research degrees.

[Link to study/how-to-apply/postgraduate-research-english-language-requirements]

Postgraduate requirements
[Link to study/how-to-apply/english-language-requirements/postgraduate-research-english-language-requirements]

International student information
We understand that moving overseas can be a daunting experience for students so we have compiled useful information on life in Perth, the cost of living, student visas, health cover, airport pickups and pre-departure information. UWA also has a dedicated International Student Support and Global Learning Office to help our international students with any issues they encounter when they move to Perth to study at UWA.

[Link to study/international-students/under-18s]

Student scholarships
At UWA, we encourage students to pursue excellence in their studies and offer a range of scholarships to prospective international students to support them financially.

[Link to study/international-students/under-18s]

StudySmarter
STUDYSmarter helps UWA students to get more out of their study, communication, maths, English language, writing and research skills via interactive workshops, drop-in sessions and online services.

[Link to student.uwa.edu.au/learning/studysmarter]

STUDYSmarter
[Link to student.uwa.edu.au/learning/studysmarter]

International and overseas qualifications
The University recognises a number of international and overseas qualifications for eligibility.

[Link to study/how-to-apply/international-and-overseas-qualifications]

International student support
Guaranteed accommodation
Guardians will be required to fill out the consent form in order for UWA to process the CoE.

[Link to student.uwa.edu.au/fees-and-scholarships/UWA-funded-scholarships]

University Centre for English Language and Teaching (CELT)
The University Centre for English Language and Teaching provides high-quality English language teaching at The University of Western Australia.

[Link to celt.uwa.edu.au]

UniAccess – Disability Services
UniAccess provides free services and individualised support to UWA students who wish to disclose a disability or a medical condition and request assistance.

[Link to student.uwa.edu.au/experience/health/uniaccess]

UWA Sport
UWA Sport offers a variety of programs and membership options to suit students – whether they are an elite athlete involved in our Student Athlete Development Program, wanting to be involved in competitive or social sporting events, join the University’s fitness centre or take a short course in activities as diverse as yoga and water sports.

[Link to sport.uwa.edu.au]
Where a student is applying for an undergraduate degree and their academic background is assessed, Advanced standing involves applying for credit for units passed in a previous course, either at UWA or from an external university or institution.

Pheme is UWA's access management system. Students use their Pheme password, along with their student number, to access a range of online UWA services, such as student email, Wi-Fi, library materials, the Learning Management System (LMS) and more.

UWA CELT provides high-quality English language pathway programs to assist students who do not meet UWA’s English language competency requirement.

UWA Apply is UWA's application portal for undergraduate and postgraduate coursework applications. The portal allows you to submit and track the status of applications and accept on behalf of your students.

The UWA Handbook provides comprehensive information on UWA undergraduate and postgraduate courses.

OSHC is insurance to assist international students to meet the costs of medical and hospital care which they may need while in Australia.

A packaged offer is handled in conjunction with one of UWA’s pathway partners and involves a foundation or preparatory course followed by the student’s chosen UWA degree.

Some students are sponsored by a third party; for example, an organisation such as an employer, a government body or diplomatic organisation.

UWA CENTRE FOR ENGLISH LANGUAGE TEACHING (CELT)
UWA Apply is UWA’s application portal for undergraduate and postgraduate coursework applications. The portal allows you to submit and track the status of applications and accept on behalf of your students.

UWA Handbooks provides comprehensive information on UWA undergraduate and postgraduate courses.

UWA student number

The 8-digit unique identifying number allocated to a student once their application has been submitted. This will be their number for the duration of their studies at UWA.