

List of projects - Centre for Social Impact UWA

#	Project	Research area	Project description	Collaborators	Start Date
1	Evaluation of the Assisting Communities through Direct Connection (ACDC) Project	Mental Health	ACDC is an initiative to connect people with the social and emotional wellbeing support services available in their communities. An exploratory approach to addressing the prevalence of mental health needs in the community, and the barriers to accessing support, ADCD will directly reach out and connect with people who are not accessing support services, seek to understand their needs and concerns, and provide practical information and assistance to connect them with support to improve their social and emotional wellbeing.	Community Mental Health Australia	Dec 2020
2	Tools and Resources to Support Fully Costing Human Services Delivery	Financial Inclusion	This project aims to develop tools and resources to underpin the full costing of human services in order to support effective and sustainable human services commissioning by the ACT Government from NGOs. This will serve to align funding levels with reasonable costs of service delivery supporting the ACT government's achievement of its services policy and program objectives. Further, the development of these tools and resources has been funded in order to progress the implementation of Recommendation 2 "Fully covering costs of service delivery" and Recommendation 4 "Building capacity to accurately cost services" of the Counting the Costs Report (2021)	Centre for Public Values, ACT Government	May 2024
3	Development and implementation of a Monitoring and Evaluation Framework for WA Rent Relief Program	Housing and Homelessness	The Centre for Social Impact at The University of Western Australia (CSI UWA) was commissioned to conduct an impact evaluation of the WA Rent Relief Program that aimed to: i) assess the program's effectiveness in addressing immediate client needs; and ii) identify long-term improvements in housing stability and financial wellbeing outcomes up to six months post-service support and brokerage payment. This mixed-methods evaluation utilised program administrative data, qualitative survey data, and interviews with clients, staff and stakeholders.	Anglicare & Rent Relief Partners	Apr 2024
4	Evaluation of services for young people experiencing homelessness	Housing and Homelessness	The purpose of the partnership is to work with the Anglicare WA team to evaluate and ascertain the impact of the Street Connect youth program. CSI UWA is currently evaluating the impact of youth programs using a co-design mixed methods approach to develop and refine the program logic, develop a Monitoring and Evaluation Outcomes (MEO) Framework, operationalise the framework, and conduct an impact evaluation of Street Connect.	Anglicare WA	Nov 2023
5	Evaluation of the Enhancing leadership in the Organisation and Disability Services	Policy ; Evaluation	The project objectives are to: Develop opportunities and resources for individuals living with disability that aspire to sit on Boards of Management in the community sector across the South West region; Develop a group of trained, prospective board members with the capability to join local Boards of Management and contribute at a strategic level; and Improve understanding in Boards of Management of the needs, skills and opportunities that can be brought to Board decision-making by people with lived experience of disability.	Advocacy WA Incorporated	Aug 2024
6	Evaluation of the Entrypoint Outreach Program	Housing and Homelessness	In 2023 CSI conducted an evaluation of Centrecare's Entrypoint Outreach Program, a program aimed at addressing and preventing homelessness, by assisting people stay in accommodation, or quickly find accommodation options, including in the private rental market. The evaluation involved the CSI UWA having a detailed understanding of homelessness in Perth, and especially in the context of recent pressures on the housing market and how that has effected the needs of different cohorts facing homelessness. The evaluation involved reviewing and assessing current Entrypoint Outreach program logic models, developing an evaluation framework including data collection methods and measurement indicators for program outcomes, linking quantitative data, and analysis of client interview data using content and narrative analysis. CSI UWA produced a comprehensive Evaluation Report demonstrating the impact of then Centrecare Entrypoint Outreach program.	Centrecare Inc	Aug 2021
7	Evaluation of Strong Futures Service, 2024-2026	Children and Young People	The Strong Futures Service is a service delivered by Centrecare and aimed at children, aged 6-12 years residing in the Southeast Metropolitan area, whose behavioural, situational and educational at-risk indicators make them vulnerable to entering the youth justice system. The service is an earlier intervention outreach program focused on increasing skills of youth at risk, building resilience, increasing knowledge of available support and providing support to those at risk. Children at risk of entering the youth justice system may be engaging in disruptive or offending behaviours, vandalism, avoiding school, live in homes where offending behaviour is normalised, Family and Domestic Violence is occurring or display other at-risk factors. CSI UWA are currently evaluating the pilot program to determine its effectiveness and impact.	Centrecare Inc	Nov 2024
8	Consultation Services – Consultations with Students with Disability and Partners and Carers	Education	The Department of Education WA (the Department) engaged the Centre for Social Impact UWA (CSI UWA) to consult with students with disability and their parents and carers to understand their perspectives regarding inclusive education in Western Australian public schools. CSI UWA partnered with Developmental Disability WA (DDWA) to deliver the consultation and co-designed the study materials with young people and adults with disability.	Department of Education	Oct 2023
9	Monitoring, Evaluation and Outcomes Framework for the Health Navigator Pilot Program	Evaluation	The \$3.5 million Health Navigator Pilot Program is designed to help vulnerable children and young people get timely access to health care, mental health services and disability support. The two-year pilot is currently be trialled at two sites: Mirrabooka and South-West. CSI UWA are currently evaluating the Program to determine whether children and young people in out-of-home care have better access to medical care and developmental support.	Department of Health	Oct 2022
10	Evaluation of a regional FDV online counselling service, 1 July 2024-30 June 2026	Evaluation	CSI UWA is currently engaged in evaluating the DVassist program through a multi-year partnership. Evaluation has included development of a Program Logic, Evaluation Framework and Evaluation tools. A mixed method analysis has been used to analyse data collected from FDV clients involved in counselling sessions and service providers receiving FDV training. Case studies, interviews, focus groups and surveys have been used to collect outcomes data.	DV Assist	Jul 2024
11	Natural Disaster Financial Recovery Support Project	Environment; Evaluation	With funding from a Natural Disaster Risk Reduction competitive grant, the Financial Counsellors' Association of Western Australia (FCAWA) engaged CSI UWA to develop a Financial Counselling Disaster Preparedness, Response and Recovery Framework. The Framework is designed to guide the sector and the broader community on the activities it can perform to better prepare communities for natural hazards and, when they strike, insure more effective response to assist recovery. Following a Developmental Evaluation approach, evaluation activities have been ongoing and have informed the design and development of the Framework. Alongside interviews and surveys with key stakeholders in the disaster management sector, there have been site visits to 3 disaster-affected communities across WA. Supporting the Framework are training packages and resources hosted on FCAWA's website.	Financial Counsellors' Association WA	Feb 2023

12	An Evaluation of Foundation Housing's Lodging and Support Services	Housing and Homelessness	CSI UWA undertook an independent evaluation project across Foundation Housing's suite of lodging, support and engagement activities. The project evaluated the impact of Foundation Housing's lodging accommodation as a long term housing pathway for people exiting homelessness ; determined current and/or potential alignment of this accommodation, engagement and support model with the State and Federal Government housing and homelessness strategies and funding priorities particularly as they relate to Common Ground and/or Street to Home and/or Housing First funding; detailed Foundation Housing's lodging, engagement and support offering so it is evidenced as an integrated service delivery model; and helped to inform FHL's strategic planning with respect to it's overall positioning within the Homelessness sector more generally.	Foundation Housing	Feb 2023
13	Review of the Summer Response Strategy – The Shop Front and Quick Wins Project.	Evaluation	The Goldfields Summer Response Strategy (SRS) was a collaborative initiative between non-government organisations and government agencies to deliver services and support to improve the wellbeing and safety of Aboriginal visitors, and broader community members, in the City of Kalgoorlie-Bolder (CKB). Centre for Social Impact (CSI) were contracted to evaluate the effectiveness and impact of the SRS on the Aboriginal participants and the broader community of Kalgoorlie-Boulder. Evaluation activities included secondary data analysis, questionnaires, interviews, and a workshop with key service delivery stakeholders.	Hope Community Services Ltd	April 2021
14	Evaluation of the Summer Response Strategy Program	Evaluation	CSI UWA have been contracted to conduct a follow-up evaluation of the Goldfields Summer Response Strategy (SRS) and capture any changes to the SRS and community perceptions of what is needed. A similar methodology is employed to the original evaluation.	Goldfields Indigenous Housing Organisation	Dec 2024
15	PRF Partnerships with Good Sammy Enterprises - Hybrid ADE and Open Employment Trial	Employment	In 2023, GSE was funded by two philanthropic grants to deliver two open employment and traineeship pilots. GSE is trialling the two models of employment support to assist people with disability to identify their strengths and interests, gain skills and accreditation and with the right support enable people with intellectual disability to secure open employment in the community. A second objective of the trials is to learn how specialist disability employers, like GSE, can play in the transition of people with disability in ADEs into award wage mainstream employment. Evaluation is in partnership with SPRC.	Paul Ramsay Foundation	Jan 2024
16	Evaluation of PRF Partnerships with Good Sammy Enterprises - License and Traineeship Open Employment Trial	Employment; Evaluation	In 2023, GSE was funded by two philanthropic grants to deliver two open employment and traineeship pilots. GSE is trialling the two models of employment support to assist people with disability to identify their strengths and interests, gain skills and accreditation and with the right support enable people with intellectual disability to secure open employment in the community. A second objective of the trials is to learn how specialist disability employers, like GSE, can play in the transition of people with disability in ADEs into award wage mainstream employment. Evaluation is in partnership with SPRC.	Yajlarra Trust	Jan 2024
17	High Net Worth	Financial Inclusion	This project examined trends in high net wealth (HNW) and ultra high net wealth (UHNW) in Australia, the philanthropic giving of these individuals and their potential to have a greater positive social impact. The result highlight the untapped potential that exists to better fund the not-for-profit sector. We demonstrated how the sector could be transformed through relatively modest increases in donations. We also considered other alternatives to increase philanthropic giving, including the application of an inheritance tax on HNW bequests.	The Petre Foundation	Dec 2021
18	Tools to measure Imagined Futures program outcomes	Evaluation	This project provided a guiding framework, a measurement structure and suggested tools to support Imagined Futures (IF) in measuring their progress towards goals, and their impact in their community. This included both an Outcomes Framework – i.e., an organising structure to conceptualise the difference Imagined Futures make in their work – as well as an Outcomes Measurement Framework – i.e., suggested indicators and measures to support the operationalisation of the Outcomes Framework.	St Patrick's Community Support Centre Ltd (as auspice/legal entity for Imagined Futures	Jun 2024
19	Injury Matters	Evaluation	Injury Matters delivers three state-wide programs, two of which are funded in partnership with the Department of Health of WA. CSI are currently evaluating	Injury Matters	Aug 2024
20	Evaluation Services for Stay On Your Feet® and Know Injury programs in 2024/25	Evaluation	The Falls Prevention program (Stay On Your Feet®) which aims to reduce falls and falls-related injuries amongst older people living in the community in Western Australia, and The Partnership and Sector Development Program's (Know Injury) program which includes evidence-informed injury prevention and safety promotion activities to be delivered by a knowledgeable, skilled and connected workforce.	Know Injury	1/01/2024
21	Evaluation of the Family Law Division of Legal Aid WA	Education	The purpose of this evaluation was to develop and describe a 'Program Model' of the CFE Service, through understanding the context of the intervention, their core activities and approach. This evaluation also explored the effectiveness of the CFE Service in making a positive difference for children and families, as well as perceived benefits for Independent Children's Lawyers (ICLs) and the Judiciary working at the FCWA. The key objectives were: to understand the intervention context, approach and value of the support offered by CFEs (presented as a Program Model); to provide indicative, supporting evidence for the Program Model; and to inform decision-making regarding the continuation of the CFE Service, the extension of funding, or the expansion of the support offered, by demonstrating the extent to which the CFE Service adds value.	The Legal Aid Commission of WA through Legal Aid WA	Feb 2024
22	National CSI research project – Measurement and Evaluation work 2023	Evaluation	CSI is leading an update on the 'Roadmap to Social Impact' with support from an inter-node group of representatives. Drawing from our Findings of Identifying Research Opportunities in Social Impact Outcomes Measurement and Evaluation strategic paper and our experience teaching and working closely with social purpose organisations, we will review the 2021 Roadmap content and ensure the language and concepts are still relevant. We will restructure the sections to make evaluations and evaluative thinking more central. Aside from that we will work with the current structure, adding additional content to expand the breadth and depth of the current piece. We will enrich the Roadmap in terms of case studies and examples – rather than using the Sport example every time. There will be room to bring in other case studies that illustrate certain approaches or are more accessible to a wider group of social economy organisations. Also having a variety of case studies will help make this resource relevant across different settings (i.e., not just the community sector).	UNSW	Jun 2024
23	Development of Rubrics for Communities of Focus (maddington)	Evaluation	CSI has been engaged by Mission Australia to support the Communities of Focus (COF) initiative evaluation. The purpose of this project was to: facilitate a codesign process in Maddington, Western Australia to develop five draft evaluation rubrics for the enabling conditions of change, aligned to the evaluation framework for COF; and identify potential methods for evidencing progress on the rubrics of enabling conditions for change.	Mission Australia	Apr 2024

24	Centre for Stories	Evaluation	The purpose of the partnership is to work with the My Place team and Centre for Stories in Participatory research that will be implemented by CSI UWA with a focus on capacity building the Project partners in evaluation methods so they can support data collection.	My Place	Oct 2023
25	Evaluation of Ngala and WA Department of Health (DOH) Pilot	Children and Young People	The Ngala and Department of Health (DOH) Partnership Pilot aims to provide clinically led care to at-risk women, babies and families through both their parent-child residential unit and other community-based services and supports, and to holistically address the health needs of people at-risk to access their services. CSI are evaluating the pilot program.	Ngala	Jul 2024
26	Youth Justine Reinvestment – Community Conversations	Children and Young People	CSI UWA have been working with the Pilbara for Purpose team on a project to listen to local voices in the Pilbara (Aboriginal leaders, communities, Aboriginal Community Controlled Organisations, service providers) around potential youth justice reform by investing in a community-based, on-country alternative to detention for vulnerable children and young people, in partnership with and with the leadership of Aboriginal people and community experts. CSI UWA will support Pilbara for Purpose with the engagement with local community and help facilitate yarning, ensuring local voices of lived experience are front and centre of all discussions.	Pilbara for Purpose Inc	Aug 2024
27	Evaluation of the Multi Agency Investigation Support Team (MIST) program	Crime and justice	The Multi-Agency Investigation and Support Team (MIST) is a program involving the WA Police Child Abuse Squad and Parkerville Children and Youth Care Inc. The program operates at three sites in the Perth metropolitan area (Midland, Armadale, Rockingham) with an aim to integrate a support role into the police response to child sexual abuse and to provide a localised and child friendly space for Specialist Child Interviews. Each MIST site includes the capacity to provide an ongoing social work role (referred to as a Child and Family Advocacy), and capacity to provide counselling, psychology and family therapy. One site has a Family and Domestic Violence specialist integrated into the MIST team. CSI are currently evaluating the MIST program.	Parkerville Children and Youth Care	Apr 2023
28	Evaluation of Ruby's Reunification Program Armadale	Evaluation	The purpose of the research project is to evaluate and ascertain the social and economic impact of the Ruby Reunification Program including the extent to which investment in diversion/early intervention rather than in crisis homelessness services saves money and improves outcomes for children and young people in the 12-15-year-old cohort.	Parkerville Children and Youth Care	May 2024
29	Western Australia Snapshot of Giving	Evaluation	The purpose of the partnership is to work with the Philanthropy Australia team to establish a benchmark of giving in Western Australia. CSI UWA proposes to establish a benchmark of giving by using an online survey, delivered to relevant stakeholders (individuals, funders, nonprofits, corporations). Data collection will focus on nature of work, nature of giving, areas of focus, attitudes towards giving, motivations to give, and demographic information.	Philanthropy Australia	Dec 2024
30	Evaluation Support for the Economic Participation Project	Evaluation	CSI UWA provided evaluation support for the Economic Participation Project (EPP) aimed to empower young people with disability, aged 15 to 25, by training them as Youth Consultants to deliver a tailored suite of accessibility assessments and recommendations to small and medium-sized businesses in the Perth, Peel and South West regions of WA. The evaluation explored the outcomes and impact of the EPP on project participants, specifically focusing on the extent to which the project improved pathways to employment and addressed barriers to economic participation for young people with disabilities. Additionally, a brief process evaluation was conducted to contextualise the findings and assess the appropriateness and effectiveness of the EPP's delivery model.	People with Disabilities	May 2022
31	Pilbara Iron Company (Services) Pty Ltd (Rio Tinto or the Client) and Graham (Polly) Farmer Foundation (GPFF) Partnership review	Evaluation	A partnership evaluation was conducted to assess the social impact of the Rio Tinto-PFF partnership and guide Rio Tinto's future support. The evaluation included a process and outcomes assessment of the PFF Program, an analysis of the partnership's alignment with Rio Tinto's current Social Investment Australia Strategy and provided recommendations to improve the partnership. Data collection included online interviews and in-person interviews and focus groups with communities in the Pilbara, Kimberley and Gascoyne regions	Pilbara Iron Company	Jan 2023
32	Evaluation of the Social Impact of Community Pools	Evaluation	The purpose of the partnership was to work with the RLSWA team to evaluate and ascertain the social impact of community swimming pools in the Pilbara – specifically Port Hedland, Newman, Jigalong and Yandeyarra.	Royal Life Saving	Aug 2023
33	Capturing the Impact Story of Rural West's Service Delivery Model	Social Enterprise	Rural West provides free, confidential and independent financial counselling services to regional small business and primary production enterprises who are experiencing financial distress across Western Australia (WA). Their services are tailored to address the unique circumstances of WA's diverse rural communities, where issues such as drought, bushfires, market volatility, geographical isolation and limited access to services can exacerbate financial and emotional stress. CSI UWA has been engaged by Rural West to examine and document the social impact story of their financial counselling service. Data collection consisted of secondary data analysis, interviews, and workshops. The findings were presented through data visualisation and a final report.	Rural West	May 2024
34	Strategic Support for the Art Strategy Review	Evaluation	CSI UWA is providing strategic support to St. John of God Hospital Care (SJGHC) in their work to develop the new Arts and Health Strategy. Strategic support is taken to mean walking alongside the SJGHC art team in the research process, acting as a 'critical friend' and providing targeted assistance as needed. CSI UWA will support the SJGHC art team in conceptualising, planning and delivering the research project. Additionally, CSI UWA are providing advice on research instruments and data analysis and interpretation and provide feedback on the draft of the Strategy.	St John of God Hospital Care	Feb 2023
35	Family and Domestic Violence (FDV) Education Report	Family Domestic Violence	Building the Capacity of St John WA's Emergency First Responders to Recognise and Respond to Patients who may be Experiencing Family & Domestic Violence (FDV). Evaluation design includes survey responses linked to respondents over time from pre-education, post-education to 6-month follow-up. Aim is to identify how behaviours have changed over time to evaluate the effectiveness of the program.	St John	Oct 2024

36	Homelessness Engagement and Assessment Response Team (HEART) Program Evaluation	Housing and Homelessness	St. Patrick's Community Support Centre (St Pat's) is the lead agency of HEART's multiagency consortium model, working collaboratively with Wungening Aboriginal Corporation (Wungening), Uniting WA (Uniting), Indigo Junction (Indigo) and the Department of Communities (DoC). CSI UWA developed a Theory of Change Model and Monitoring and Evaluation Framework to measure evidence of the success of the HEART program. The Monitoring and Evaluation Framework was operationalised and a mixed methods evaluation involving primary and secondary quantitative data and qualitative interviews provided evidence of the effectiveness of the HEART program.	St Patrick's Community Support Centre	Sep 2023
37	The state and potential of giving in Australia's technology and innovation sector.	Digital Inclusion	CSI UWA partnered with StartGiving to explore the significance and potential of tech giving in Australia. Australian technology and innovation sector giving is largely in its infancy. The project aims to understand wealth trends (particularly at the HNW end) among those in the technology and innovation domain and especially among successful founders; the size of tech and innovation giving and its form and structure; how tech and innovation sector giving may differ from other sector philanthropy; and, what the impact of tech and innovation giving has been to date.	Startgiving	May 2024
38	Evaluation of Selected FDV Programs	Family Domestic Violence	CSI will be evaluating selected FDV programs across Australia. CSI and TSA are working together to create a measure that will be administered at entry and exit of TSA FDV programs. Building on the work of Zonta House and their Life Matrix, the revised measure will need to be tested for reliability and validity to ensure its applicability and relevance.	Salvation Army	Jul 2023
39	The Evaluation of the Recovery Options Program	Evaluation	CSI UWA will partner with the Uniting WA team to evaluate and ascertain the impact of the Recovery Options Program. CSI UWA proposes to evaluate the impact of the Recovery Options Program using a co-design mixed methods approach to develop and refine the program logic, develop a Monitoring and Evaluation Outcomes (MEO) Framework, operationalise the framework, and conduct an impact evaluation of the Recovery Options Program.	Uniting WA	Nov 2024
40	The Woodville house Project Evaluation	Evaluation	CSI UWA will partner with Uniting WA to undertake a capacity development model and will work closely with Uniting WA to evaluate The Woodville House Project over one year (2025). The Woodville House Project aims to address a gap in support services for people experiencing homelessness that present with complex, intersecting issues including physical and mental health condition, alcohol and other drug dependencies and trauma, through an Integrated Intensive Supported Accommodation (IISA) model based in Helena Valley.	Uniting WA	Dec 2024
41	Evaluation of the Care Hub	Evaluation	In 2023, WAAMH engaged CSI to evaluate the CARE Hub. The evaluation aimed to capture: (1) What has been achieved so far; (2) The current value that the CARE Hub offers its members and the wider community; and, (3) What the future could look like for the platform in the post-COVID-19 world.	Western Australian Association for Mental Health	Jul 2023
42	WA Digital Inclusion Project	Evaluation	CSI will work with the WACOSS team and its partners to undertake Monitoring and Evaluation functions and to support partner organisations throughout all initiatives of the project.	Western Australian Council of Social Services Inc	Aug 2023
43	Recommendations Report: Social Impact Strategy and Management Framework	Evaluation	CSI UWA partnered with the WARRRL team to develop WARRRL's social impact strategy and impact evaluation framework and perform an independent evaluation of WARRRL's social impact, specifically for the social impact of their Container Deposit Scheme, Containers for Change. This work focused on Stage 1 where CSI UWA created a recommendations report to outline where WARRRL should focus its efforts in the development of WARRRL's social impact strategy and impact evaluation framework.	WARRRL	Nov 2024
44	Social Impact of the Yalari Scholarship Program	Evaluation	In 2024, CSI UWA evaluated the social impact of the Yalari Scholarship Program, a program that has bolstered Indigenous kids from regional and remote parts of Australia into educational opportunities by providing the Rosemary Bishop Indigenous Education Scholarship (RBIES) to attend one of Australia's leading boarding schools from Year 7 through to 12. The report provided an overview of the social impact of the Yalari Scholarship Program by exploring insights gained from a wide range of stakeholders – centred upon current students' and alumni experiences of the program.	Yalari	Sep 2023
45	Young people with disabilities	Children and Young People	CSI UWA Collaborated with Youth Disability Advocacy Network Inc. (YDAN) to evaluate the "Unleashed" project, which aims to empower young people with disabilities (YPWD) to impact their community by participating in the education of groups and other related organisations in relation to their accessibility and inclusion practices, and the "Access and Inclusion Matters" project, which aims at building the individual capacity of young people with disabilities (YPWD) in Western Australia by increasing job readiness and providing skills that lead to better employment opportunities for YPWD.	YDAN	Feb 2023
46	Evaluation of Young Carers Program	Children and Young People	The objectives of this evaluation are to identify, quantify and articulate the key impacts of the Young Carer activities and services.	Carers WA	Aug 2024
47	Rio Tinto Services Ltd and State Library of Western Australia Partnership	Children and Young People	The Better Beginnings Program is a state-wide initiative managed by the State Library of Western Australia (SLWA) to help facilitate early literacy development for all families in Western Australia (WA). The Program is currently funded through a community investment partnership with Rio Tinto and contributions from State and Local governments. The review of the Rio Tinto SLWA partnership consisted of a document review of stakeholder plans, operational reviews, progress reports and annual partnership reports, to determine the efficacy of the program against social outcomes. Consultation with stakeholders informed the Better Beginnings Program Logic Model and the development of a measurement framework focussed on impact and outcomes.	Rio Tinto	Feb 2023
48	National report and series of impact workshops.	Evaluation	National analysis of the VI-SPDAT data and the evaluation of progress under the Australian Advance to Zero programs to produce a national report and series of impact workshops	Neami National	Jun 2020

49	Provision of a Statutory Review of Mental Health Act (2014)	Mental health	As part of a broader process of the Statutory Review of the Mental Health Act (2014), the Centre for Social Impact (CSI) was engaged by the Mental Health Commission to undertake a thematic analysis of data captured by the review process.	Mental Health Commission	Jun 2022
50	Performance with Purpose	Evaluation	CSI UWA will work alongside Accordwest to support the Performance with Purpose project which encompasses all the work delivered by Accordwest. CSI UWA will help to determine program outcomes and display outputs and outcomes on dashboards which are useful to both the board and operational staff. A high-level organisational Program Logic and Monitoring & Evaluation Outcomes (MEO) Framework will be developed and operationalised, contributing to an impact evaluation. CSI UWA undertake a capacity development model and will work closely with Accordwest staff in all stages of the partnership.	Accordwest	Jan 2025
51	Workplace Respect Project Research and Evaluation	Crime and justice	The first project involved research into Workplace Sexual Harassment and calculating the prevalence of harassment. Circle Green's Workplace Respect second project engaged CSI UWA to conduct an annual evaluation of the Workplace Respect Project for 2022-25. The recently released report is the second Annual Impact Report from the evaluation, covering the period from 1 July 2023 until 30 June 2024. The Workplace Respect Project aims to increase the provision of legal assistance services for people who have experienced workplace sexual harassment (WSH) or discrimination by tracking legal need, delivering legal services, facilitating capacity building and advocating for legal and cultural change.	Circle Green Community Legal	Aug 2022
52	Evaluation of the Enhancing Leadership in Organisation and Disability Services Governance	Disability	Advocacy Western Australia (AWA) have contracted CSI UWA to evaluate the Enhancing Leadership in Organisation and Disability Services Governance Project. This project aims to help increase the representation of people with disability on Boards of Management of community/not-for-profit organisations across broad sectors, not just those specifically focussed on disability service provision. This will help to increase representation and visibility of people living with disability within the broader community and will improve the understanding of Boards of Management of the needs, skills and opportunities that can be brought to Board decision making. The project is being evaluated through a series of surveys and interviews to capture changes in process and outcomes.	Advocacy Western Australia	Aug 2024
53	SEW-Arts Built Environment Project	Children and Young People	CSI UWA collaborated with The Kids Research Institute to explore Teaching Artists' perspectives of how the built environment impacts the social and emotional wellbeing of children and young people participating in arts programs. Twenty individual and small-group interviews were undertaken. A journal article was prepared called 'Designing built environments to promote social and emotional wellbeing in children and young people involved in the arts'. The findings from this study will inform the development of SEW-Arts resources, a suite of online resources that aim to support arts organisations to enhance children and young people's social and emotional wellbeing.	The Kids Research Institute	Jun 2024
54	Lived Experience Pitch	Housing and Homelessness	CSI UWA is leading the development of a Pitch for funding (from philanthropists and other funders) of a Lived Experience Project with support from an inter-node group of representatives and National Office Industry and Communications support.	UNSW	Jun 2024
55	Western Australian Snapshot of Giving	Evaluation	The purpose of the partnership is to work with Philanthropy Australia team to establish a benchmark of giving in Western Australia.	Philanthropy Australia	Dec 2024
56	Family and Domestic Violence (FDV) Education Project	Family Domestic Violence	CSI UWA is evaluating the effectiveness of the SJWA FDV-informed education program using a co-design mixed methods approach.	St John	Oct 2024
57	Wellbeing supporter Program	Evaluation	The aim of the project was to evaluate the social impact of the WSP, integrating the program's key aims, objectives, and relevant Key Performance Indicators (KPIs). Focus groups (and, in some cases, one-on-one interviews) were conducted with willing Wellbeing Supporters to collect additional data, with triangulation of qualitative and quantitative data allowing for a more robust impact analysis.		Jul 2023
58	Academic Impact Measurement Validation and Operationalisation Project	Education	St John engaged CSI to identify the means with which the outcomes and impacts identified for each program and for the organisation could be measured, methods for data collection, analysis and evaluation and advise as to the best ways to do so, balancing best practice and the resources that St John has available. This involved consideration of the instruments suited to the measurement of each outcome, St John's existing data collection and storage processes, and the financial and human capital resources that St John has to allocate for future measurement and impact evaluation.	St John	Jun 2021
59	Aspire social impact bond	Evaluation	The Aspire evaluation addressed the over-arching question: <i>To what extent does Aspire optimise outcomes for people experiencing homelessness in a way that is cost-effective for government and attractive to social impact investors?</i> The evaluation had four components: Process evaluation, Outcome evaluation, Innovation evaluation and Investor evaluation. The Aspire evaluation took a mixed methods approach involving analysis of datasets provided by a range of government agencies and service providers, and in-depth interviews with 30 Aspire participants, staff, key stakeholders and investors.	Flinders University	May 2020
60	Building the Impact Story of the Safeguarding Children's Services	Children and Young People	CSI ascertained whether the SCS are achieving the effectiveness and efficiency objectives by developing the social impact story of the SCS.	Safeguarding Children's Services	Jun 2021
61	Developing a Bedford Social Impact Measurement Framework	Social Enterprise	This project details a forecast social return on investment analysis of the Brooklyn Park social enterprise model.	Flinders University	Feb 2023
62	Connected Beginnings Program	Financial Inclusion	CSI worked in partnership with Philanthropy Australia conducted the review of the Connected Beginnings program. The review learnt from what work that has already occurred with the Connected Beginnings program. Since 2016, the program has benefited from over \$5 million of addition funding	Philanthropy Australia	May 2023

63	Evaluation of the Building and Construction Industry Training Board's Construction Futures Centre	Evaluation	CSI was contracted to examine the excursion experience of visitors to the Construction Futures Centre (CFC) to explore how the CFC excursion is perceived by visitors and organisations. The research examined whether visitors found the excursion enjoyable and valuable in increasing their understanding of career options in the construction industry. The visitor selection and excursion booking process was investigated to understand the target audience of the CFC. Additionally, the evaluation explored how the construction industry more broadly is viewed and valued by key stakeholders	Constructions Futures Centre	Nov 2022
64	Defining homelessness in health	Housing and Homelessness	The argument presented in this report is that it is important that a consistent definition of homelessness is applied across government funded homelessness services (the Specialist Homelessness Service [SHS] system) and in the public health system. The operationalisation of that definition in the Western Australian (WA) public health system would need to account for the different service setting between the health service provision and homelessness support.		March 2023
65	Social impact of drought	Environment	The evidence base was reviewed, a theoretical model developed and provide a report addressing the following three questions: 1. What are the social impacts of drought? 2. What are the key responses, initiatives and programs that may mitigate the adverse social impacts of drought? What has been done in the past to make some communities more resilient to drought (resilience profiles)? How effective were these interventions? 3. What factors make a community more vulnerable to drought? How might these factors be measured to assess vulnerability and evaluate the success of interventions?	Department of Primary Industries and Regional Development	Feb 2022
66	Rio Tinto Polly Farmer Partnership	Evaluation	The Project had the following seven objectives: 1) To measure the social impact of programs that GPFF delivered through the partnership with Rio Tinto. 2) To perform a review, audit and assessment of the programs in the partnership (including its effectiveness, achievement of objectives and delivery of outcomes) and prepare a written report detailing its findings and conclusions 3) To determine how the partnership aligns with Rio Tinto's current Social Investment Australia Strategy. 4) To create outcomes measurement tools such as a program logic model and evaluation framework to support GPFF and Rio Tinto in measuring social impact moving forward. 5) To review and analyse the organisational impact assessment (delivered by Innovation Unit) and determine recommendations for alignment with this evaluation and partnership. 6) Provide recommendations for partnership process improvements.7)Provide recommendations for Rio Tinto's future support.	Rio Tinto	Jan 2023
67	Belmont Safeguarding Families Advocacy	Families	The Belmont Safeguarding Families Advocacy (BSGF) Program is a collaborative project between RUAH Community Services Ltd (RUAH), City of Belmont and Belmont Police. The service provides support and information to individuals and families impacted by family and domestic violence in the City of Belmont. RUAH engaged CSI to undertake a complete an independent review of the City of Belmont Safeguarding Families Outcomes Evaluation Report.	RUAH	Oct 2024
68	WAAEH Ending Homelessness Evaluation Project	Housing and Homelessness	CSI UWA was involved in the development of the WAAEH Dashboard structure, and delivers to WAAEH a consolidated interactive Dashboard Summary, interactive Power Bi figures, relevant text and update content of the dashboard monthly based on the publicly available data sources.	Shelter WA	Jun 2023
69	Recommendations Report Social Impact Strategy & Management Framework	Report	CSI partnered with WARRRL and Impact Seed to support the development of a Social Impact Strategy and Impact Management Framework.	WARRRL	Nov 2024
70	Typology of homelessness	Housing and Homelessness	CSI developed a typology of homelessness and homelessness journeys to guide homelessness policy and practice recognising that policy and practice responses to end homelessness need to be as nuanced as homelessness states and journeys themselves. CSI UWA and Mission Australia jointly prepared a policy paper based on the work which was presented to the Department of Social Services and the Australian Government.	Mission Australia	Jul 2023
71	MHC case study	Mental Health	A case study about harnessing Lived Experience expertise for system improvement	Mental Health Commission	Sep 2024
72	Pulse	Social Enterprise	"Voices of the Australian social ecosystem: understanding the dynamics of working together for social change" is a longitudinal survey of organisations operating in the Australian for-purpose sector (or social economy). It is a national, collaborative project involving all members of the Centre for Social Impact: UNSW, Swinburne University of Technology, the University of Western Australia, Flinders University and the National Team.	UNSW	Jun 2020
73	Funding of Western Australian homelessness Services Project	Financial Inclusion	The Project built a stronger evidence base around current funding levels, including for services in the regions and services for specific cohorts, as well as identifying funding levels required for services to meet client demand.	Shelter WA	Feb 2022
74	Building Tenancy Skills	Housing and Homelessness	Research and evaluation activities to support the Building Tenancy Skills Project	People with Disabilities WA	Feb 2022
75	Parents, Learning, Advancing, Nurturing (PLAN) Project	Families	Bridging the Gap's (BTG) Parents, Learning, Advancing, Nurturing (PLAN) project is designed to help vulnerable parents with crisis prevention and early intervention in order to help them and their children gain financial and emotional stability. CSI conducted an evaluation of the PLAN project to assess its activities and outcomes, and to develop tools to facilitate evaluation processes.	Bridging the Gap	May 2021