



City of Perth

Homeless Services

in the Inner City



Acknowledgement of country

The City of Perth acknowledges the Whadjuk Nyoongar people as the Traditional Owners of the lands and waters where Perth city is situated today, and pays respects to Elders past and present.

A guide to assisting those experiencing homelessness within the City of Perth.

West Australians who are at risk of, or are experiencing homelessness, are some of the most vulnerable in the community and require support from a range of flexible and responsive services to end their homelessness journey.

This guide will help to ensure people who are experiencing homelessness, or at risk of experiencing homelessness, are treated respectfully and appropriately, and are able to request and receive the services they require.

Underlying principles of this guide

- People experiencing homelessness have the same entitlement as any member of the public to:
 - be in public places but at the same time respecting the right of local communities to live in a safe and peaceful environment; and
 - participate in public activities or events.
- People experiencing homelessness have diverse backgrounds and needs, these should be considered in any response:
 - Cultural sensitivity and respect should be applied when engaging with Aboriginal people experiencing homelessness and those from different cultural, linguistic or religious backgrounds.
 - Many people experiencing homelessness have complex needs such as mental health and/or drug and alcohol issues, or cognitive impairment.
 - People experiencing homelessness may also have experienced traumatic life events that affect their needs.

- This guide does not override existing laws, statutory requirements or regulations. It does not reduce the powers of organisations or their authority to enforce specific laws and regulations.
- People experiencing homelessness have the same access to right of reply and appeals/complaints mechanisms as all members of the public.

A response or intervention is appropriate if:

- the person requests assistance, or the person is distressed or in need of assistance;
- the person’s behaviour is threatening the safety of the individual or the safety of people around them;
- the person’s behaviour has resulted in damage to property or the environment such as an accumulation of litter or items scattered in the area;
- the person is sheltering in circumstances that places their own or others health and safety at risk (for example, staying in derelict buildings and high risk areas without the consent of the owner, also known as squatting);
- the person is an unaccompanied child who appears to be under the age of 15. In the first instance, contact should be attempted with parent/s or guardian, or Department of Communities – Child Protection and Family Support (9214 2444) during office hours or the Crisis Care Unit (9223 1111) after hours; or
- the person is a young person who appears to be 16 to 17 years old who may be at risk of harm.

First response for people experiencing homelessness

People who are homeless or at risk of being homeless, are encouraged to visit the day centres located in the inner city which provide support for homelessness (please see page 8).

The State Government through the Department of Communities has established the Street to Home Program to provide outreach assistance for people who are rough sleeping. These services are:

Uniting WA Homeless Response Line

0408 987 607

Crossroads Assertive Outreach Team

0478 398 760

Homeless Services Legend

- | | |
|--------------------------------|--|
| 1 Crisis Assistance | 10 Case Management |
| 2 Medical & Health Assistance | 11 Care Package |
| 3 Outreach & Referral Pathways | 12 Laundry/Shower |
| 4 Counselling | 13 Employment |
| 5 Accommodation Assistance | 14 Legal Aid |
| 6 Aboriginal Services | 15 Documentation/ Identification Support |
| 7 Food Assistance | 16 Phone Charging Port |
| 8 Advocacy | 17 Recreation |
| 9 Drug & Alcohol Assistance | 18 Social Outreach |
| | 19 Clothing Support |

Emergency Assistance Contact Numbers for People Experiencing or at Risk of Experiencing Homelessness

Crisis Care Department of Communities	9223 1111 1800 199 008 24/7 1
Entrypoint Centrecare Inc.	1800 124 684 6496 0001 Mon to Fri 9am–7pm Sat 9am–5pm 1 2 5
Mental Health Emergency Response Line	1300 555 788 9224 8888 24/7 1 2
Lifeline WA	13 11 14 9261 4444 24/7 4
Ambulance Fire and Police (24/7 emergency)	000 24/7 1 2
Emergency Relay Calls (TTY for hearing/ speech impaired)	106 1 2
City of Perth Surveillance Centre Emergency	9461 6666 24/7 1 2

Additional Support Numbers

Health Direct	1800 022 222 24/7 2
National Relay Service	1800 555 660 24/7 2
Police Attendance (24/7 non-emergency)	131 444
Perth Police Station	9422 7111 24/7
City of Perth Surveillance Centre	9461 6611 24/7

Outreach Services & Referral Pathways

Street to Home Uniting WA	9220 1200 0408 987 607 Roving Services: Mon to Fri 6.30am–2pm 3
Nyoongar Outreach Services (Youthbeat Program)	9228 4211 Day outreach Mon to Fri 11am–7pm Night outreach Fri and Sat 8pm–4am Administration Mon to Fri 9am–5pm 3
Street Chaplains	0429 957 239 Roving Services: Tue 5.30pm–7.30pm Fri 10am–3pm Fri and Sat 11pm–4am 18

Street Outreach Teams 0429 511 833
The Salvation Army
Roving services:
Fri, Sat & Sun 6pm–10pm
[3](#) [7](#)

Crossroads 0478 398 760
St Patrick's Community
Support Centre
Mon to Fri 8am–4pm
Outreach Services:
Tue & Thu 9am–2pm
[3](#) [4](#) [10](#)

Street Connect 0418 942 475
Anglicare WA
Mon to Fri 9am–5pm
Youth Work Support for
15-25 year-old
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [15](#) [16](#)

Walk—the—Beat 0406 427 668
Dream Centre
Roving services:
First and third Saturday of
every month 8am–12pm
[3](#) [5](#) [7](#) [11](#)

**Magenta Sex
Worker Project** 9328 1387
Mon to Fri 9.30am–5pm
[3](#) [4](#) [9](#)

Homeless Healthcare 6260 2092
Refer to map No. 25
Roving services:
Mon, Wed & Fri
7am–11:30am
[2](#) [3](#)

YouthBeat 1800 045 836
Mission Australia
Youth Service
Case Management:
Mon to Fri
8.30am–4.30pm
Outreach Services:
Tue & Wed
8.30am–4.30pm
Thu 2pm–10pm
Fri 12pm–8pm
Youth at Risk Outreach:
Fri & Sat 9pm–5am
[3](#) [4](#) [7](#) [9](#) [10](#) [11](#) [12](#) [15](#) [17](#)

Day Centres

The Ruah Centre 13 78 24
Ruah Community
Services
Refer to map No. 2
33 Shenton Street,
Northbridge
Mon to Fri 8.30am–
12.30pm
[1](#) [2](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#)
[13](#) [16](#)

Tranby Centre 9220 1288
Uniting WA
Refer to map No. 3
Unit 6/5 Aberdeen
Street,
East Perth
Mon to Fri 7am–2.30pm
Sat 7am–12pm
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [12](#) [13](#)
[16](#) [19](#)

Hope Inc. 9427 5013 or 0480 109
016
Metro Church
Refer to map No. 4
142–146 Beaufort Street,
Northbridge
Tue & Fri 10am–3pm
[7](#)

Doorways

The Salvation Army
Refer to map No. 5

9260 9599
333 William Street,
Northbridge
Mon to Thu 8.30am–
3.30pm
Fri 9am–3pm

[7](#) [10](#) [11](#) [18](#) [19](#)

The Shopfront

9371 9109
59 John Street, Bentley
Light lunch:
Mon to Fri 11am–1pm

Food hampers:
Mon to Thu 11am–1pm

Homeless Health Care:
Tue 11am to 1pm

[2](#) [7](#)

Day Centres Outside of the Inner City

Base Camp

Perth Inner City
Youth Service

9380 4660
22 Blencowe Street,
West Leederville
Mon, Wed & Fri
10am–1pm
Youth 15–25 years

[1](#) [7](#) [8](#) [11](#) [12](#) [13](#) [16](#)

Passages St Vinnies Street

9228 1478
143 Edward Street, Perth
Mon to Thu 9am–12pm
& 1–4pm
Fri 9am–1pm

[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#)
[11](#) [12](#) [13](#) [14](#) [15](#) [16](#) [17](#) [18](#) [19](#)

St Patrick's Community Support Centre

9430 4159
12 Queen Victoria
Street, Fremantle
Mon to Fri 8am–3.30pm

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#)
[13](#) [16](#)

Moore Street Accredited Service Providers

The City continues to work with homeless service providers and goodwill groups working in the public realm to become accredited service providers at Moore Street Accreditation site.

Having a centralised location at Moore Street, the accreditation site aims to coordinate groups and services providing support to people experiencing homelessness within the City of Perth.

A person experiencing homelessness can access food, health services, hygiene services and donations of essential items at one place, one time. Service delivery is as follows:

Food services

Refer to map No. 12

Mon to Fri 5pm–8pm
Sun 8am–11am

[2](#) [7](#) [11](#) [12](#) [18](#) [19](#)

Health, Hygiene (Street Doctor, Shower Bus, Laundry) and Donation (Clothing, Shoes, Blankets, Books) services

Refer to map No. 12

Tue & Thu 5pm–7pm
Sun 8am–11am

[2](#) [7](#) [11](#) [12](#) [18](#) [19](#)

Accommodation Services

Department of Communities

9476 2444
[5](#)

Refer to map No. 7

Homeless Accommodation Support

9220 1288
5/5 Aberdeen Street,
East Perth
Mon to Fri 8.30am–
4.30pm
[5](#)

Uniting WA

Refer to map No. 3

The Beacon

The Salvation Army

Refer to map No. 10

9492 7101
9 Aberdeen St,
Northbridge
Assessment and intake:
Mon to Fri 8am–4pm
18+ years
[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)
[15](#)[17](#)

Future Homes

St Bartholomew's
House

Refer to map No. 11

9323 5100
7 Lime Street, East Perth
Admissions:
Mon to Fri 8.30am–
4.30pm
[4](#)[5](#)

Kensington Street Transitional Accommodation

St Bartholomew's
House

Refer to map No. 9

9323 5100
111 Kensington Street,
East Perth

Access & Intake:
Mon to Fri 9am–5pm

[5](#)

Yes! Housing

Anglicare WA

9263 2009
Mon to Fri 8.30am–
4.30pm

Youth 15–25 years

[5](#)

Transitional Support Service

The Salvation Army

Refer to map No. 5

9328 1600
3/333 William Street,
Northbridge

Mon to Fri 8.30am–
4.30pm

Youth 15–25 years

[1](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)

Tom Fisher House

St Vincent
de Paul Society
(referral only)

9227 1445
278 Beaufort Street,
Highgate
4.30pm–8.30am

[1](#)[5](#)

Ngulla Mia

Richmond Wellbeing

Refer to map No. 31

1800 742 466
96 Moore Street,
East Perth
Staffed 24/7
Referrals through North
Metropolitan Area
Mental Health Service

[1](#)[2](#)[4](#)[5](#)

Accommodation Services Outside of the Inner City

C.R.O.F.T. Inc. 9272 6111
833 Beaufort Street,
Inglewood
Mon to Fri 8am–4pm

[1](#) [5](#)

55 Central 9272 1333
55 Central Avenue,
Maylands
Admissions:
Mon to Fri 8am–4pm

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#)
[13](#) [16](#) [17](#) [18](#)

Fusion’s Student Household Service 9335 1159
Mon to Fri 9am–5pm
Youth 15–24 years

[2](#) [3](#) [4](#) [5](#)

Household Network 9388 2791
Perth Inner City
Youth Services
Refer to map No.8
22 Blencowe Street,
West Leederville
Mon, Wed & Fri 10am–
1pm
Youth 15–25 years

[1](#) [7](#) [8](#) [11](#) [12](#) [13](#) [16](#)

Foundation Housing 9422 0700
297 Vincent Street,
Leederville
Mon to Fri 8.30am–
4.30pm

[5](#)

Women’s Refuges (Families and Singles)

Harmony Place 9227 6616
Mon to Fri 9am–7pm
Sat 9am–5pm

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Orana House 9370 4544
24/7

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Kira House 0408 895 613
Mon to Fri 9am–5pm
Intake 24/7
Youth 14–18 years

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#) [18](#)

Starick House 9478 5300
Mon, Tue, Thu,
Fri 9am–5pm

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Stirling Women’s Centre 9205 7375
Mon to Fri 7.30am–10pm
Sat, Sun, Pub Hols
12.30pm–9pm

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Patricia Giles Centre 9300 0340
24/7

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Nardine Wimmin’s Refuge 9470 3628
Mon to Fri 8am–8pm
Sat & Sun 10am–4pm

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Byanda

The Salvation Army

9328 7284

24/7

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Koolkuna

9255 2202

Mon to Fri 8am–9.30am

Sat & Sun 9am–4.30pm

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Warrawee

Lucy Saw Centre

9342 9999

24/7

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Women's Refuges (Singles)

Nunyara

The Salvation Army

9328 7284

24/7

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Wyn Carr

9430 5756

24/7

[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Zonta House

1800 870 149

6556 2430

24/7

[1](#)

Graceville Women's Centre

The Salvation Army

9328 7284

24/7

[1](#) [3](#) [4](#) [5](#) [7](#) [10](#) [18](#)

Food and Clothing Assistance

The Ruah Centre

Ruah Community Services

Refer to map No. 2

13 78 24

33 Shenton Street,
Northbridge

Mon to Fri 8.30am–
12.30pm

20+ years

[7](#) [19](#)

Tranby Centre

Uniting WA

Refer to map No. 3

9220 1288

Unit 6/5 Aberdeen Street,
East Perth

Mon to Fri 7am–2.30pm
Sat 7am–12pm

[7](#)

St Alban's Anglican Church

Refer to map No. 14

9328 8071

423 Beaufort Street,
Highgate

Food Assistance:
Mon to Fri 9am–4pm

Soup Kitchen:
Sat 4pm–6pm

[7](#) [11](#) [12](#)

Aflame Community Church

Refer to map No. 16

9221 1335

5 Aberdeen Street, Perth

Miracle Oasis Cafe:
Sat 6pm

[7](#)

Street Ministry

City Church of Christ

Refer to map No. 17

23/7 Aberdeen Street,
Perth

Sat 6pm

[7](#)

Food Assistance Outside of the Inner City

St Patrick's Community Support Centre 9430 4159
12 Queen Victoria Street,
Fremantle
Mon, Tue, Thu & Fri
8am–3.30pm
Wed 8.30am–1pm
[7](#)

Foodbank 9258 9277
23 Abbott Road,
Perth Airport
Mon to Fri 9am–3pm
[7](#)

Low Cost Meal Assistance

Govinda's Hare Krishna Restaurant 9227 1684
194 William Street, Northbridge
Mon to Sat 11.30am–7.30pm
[7](#)
Refer to map No. 18

Dreambuilders Care 0411 736 770
334–336 Great Eastern Highway,
Midland
Low cost supermarket: Mon to Fri
9:30am–4pm
Community meals cafe: Tue, Thu,
Fri & Sun 6pm–7pm
[7](#)

Education / Recreation

On My Feet
Refer to map No. 21

Walking Group:
The Beacon Shelter
Tue 7.30am–8.15am
Walking Group:
Ngulla Mia
Tue 7.30am–8.15am
Exercise Group:
Langley Park
Tue & Thu 6pm–7.15pm
onmyfeet.org.au
[3](#) [4](#) [17](#)

Centrelink and Official Documents

Registry of Births, Deaths and Marriages
Refer to map No. 21

1300 305 021
Westralia Square,
Level 10, 141 St Georges Terrace,
Perth
Mon to Fri 8.30am–4.30pm
[15](#)

Department of Human Services – Centrelink

Tranby Centre
Mon 8.30am–11am
Refer to map No. 3
The Ruah Centre
Thu 8.30am–10.30am
Refer to map No. 2
Perth Children's Court
Fri 9am–11am
Passages Youth Engagement Hub
Fri 9.30am–1pm
Refer to map No. 1
[3](#) [10](#) [15](#)

Medical & Health Assistance

National Relay Service	Speak & Listen 1300 555 727 8am–6pm 2
Royal Perth Hospital <i>Refer to map No. 22</i>	9224 2244 197 Wellington Street, Perth 2
Sir Charles Gairdner Hospital <i>Refer to map No. 23</i>	6457 3333 Hospital Ave, Nedlands 2
Health Direct	1800 022 222 24/7 2
Derbarl Yerrigan Health Services <i>Refer to map No. 24</i>	9421 3888 156 Wittenoom Street, East Perth Mon to Fri 9am–5pm 2 3 4 6
Sexual Assault Resouce Centre (SARC)	6458 1828 or Free call 1800 199 888 24/7 2 4
Pregnancy Assistance <i>Refer to map No. 26</i>	9328 2929 195 Lord Street, East Perth Mon to Fri 10am–3pm 2 3 4 5 7 11 19

Dental Health WA	9313 0555 Mon to Fri 8.15am– 4.30pm 2
The Deen Clinic Hepatitis WA <i>Refer to map No. 15</i>	9227 9800 134 Aberdeen Street, Northbridge Mon to Fri 9am–4:30pm By appointment only 2 9
Sexual Health Quarters Clinic <i>Refer to map No. 27</i>	9227 6177 Clinic: 70 Roe Street, Northbridge Mon to Wed 9.30am– 4pm Thu 9.30am–8pm Fri 9.30am–12pm 9228 3693 Counselling: Mon 9am–6pm Tue, Wed & Fri 9am– 4.30pm Thu 8.15am–6pm 2 4
WA Poisons Information Centre	13 11 26 24/7 2

Women's Health and Family Service

Refer to map No. 29

6330 5400
227 Newcastle Street,
Northbridge
Mon 9am–4.30pm
Tue 9am–7.30pm
(evenings by
appointment)
Wed 9am–8pm
(evenings by
appointment)
Thu 9am–4.30pm
Fri 9am–4.30pm

[2](#) [4](#) [6](#)

Men's Domestic Violence Helpline

9223 1199
1800 000 599
Helpline
24/7

[4](#)

Quitline

137 848
Mon to Fri 7am–8pm
Sat 12.30pm–3.30pm

[4](#)

Suicide Call Back Service

1300 659 467
Helpline
24/7

[4](#)

Medical & Health Assistance Outside of the Inner City

Health Clinic

St Patrick's Community
Support Centre

9430 4159
12 Queen Street,
Fremantle

[2](#)

Freo Street Doctor

Black Swan Health

9201 0044
Fremantle and
surrounds

[2](#)

Counselling

Kids Helpline

1800 551 800
Helpline 24/7

[4](#)

MensLine Australia

1300 789 978
Helpline 24/7

[4](#)

Women's Domestic Violence Helpline

9223 1188
1800 007 339
Helpline
24/7

[4](#)

Gambling Help Line

1800 858 858
24/7
9325 5133
Mon & Fri 9am–5pm
Tue to Thu 9am–8pm

[4](#)

QLife (LGBTI)

1800 184 527
3pm–midnight

[4](#) [8](#)

The Samaritans Crisis Line

13 52 47
8am–8pm

[4](#)

Domestic Violence Advocacy Support (DVAS) Central 9328 1200
Mon 9am–5pm
Tue 9am–4:30pm
Wed 9am–5pm
Thu 9am–5pm
Fri 9am–1pm
[4](#)[8](#)

Inner City Community Mental Health Service 9224 1720
74 Murray Street, Perth
Mon to Fri
8.30am–4.30pm
[2](#)[4](#)

Drug and Alcohol Assistance

Alcohol and Drug Support Line 9442 5000
Helpline
24/7
[4](#)[9](#)

Meth Helpline 1800 874 878
Helpline
24/7
[4](#)[9](#)

Next Step Drug and Alcohol Services 9219 1919
32 Moore Street,
East Perth
Mon to Fri
8.30am–4.30pm
[2](#)[4](#)[9](#)

Parent and Family Drug Support 9442 5050
Helpline
24/7
[4](#)[9](#)

Needle Exchange 9325 8387
Peer Based Harm Reduction WA
Refer to map No. 39
Needle Exchange
Mon to Fri 10am–5pm
Sat & Sun 1pm–4pm
Health Clinic
Mon to Fri 10am–5pm
Sat & Sun 1pm–4pm
[2](#)[9](#)

Hepatitis WA 9227 9800
Refer to map No. 40
134 Aberdeen Street,
Northbridge
Mon to Fri 9am–5pm
[2](#)[9](#)

Bridge House 9227 8086
The Salvation Army
Refer to map No. 35
11–15 Wright Street,
Highgate
Sobering Up Centre: 18+ Intakes:
Mon to Fri 8am–4pm
Intake to Low Medical Detoxification Unit:
Mon to Fri 8am–4pm
[1](#)[2](#)[3](#)[4](#)[9](#)[10](#)

Cyrenian House 9328 9200
Refer to map No. 36
318 Fitzgerald Street,
Northbridge
Mon & Thu 9am–9pm
Tue & Wed 9am–5pm
Fri 9am–4.30pm
[4](#)[9](#)[10](#)

Fresh Start Recovery Program

Australian Medical Procedures Research Foundation

Refer to map No. 37

9381 1333
65 Townshend Road,
Subiaco
Mon to Fri 9am–5pm

2 4 9 10

Palmerston Association

9328 7355
134 Palmerston Street,
Perth
Mon & Tue 9am–5pm
Wed & Thu 9am–8pm
Fri 8.30am–4.30pm

9

Advocacy

Daydawn Advocacy Centre

Refer to map No. 38

9218 8035
13/5 Aberdeen Street,
Perth
Mon to Thu
9.30am–1pm

4 6 8

Multicultural Women’s Advocacy Service

9328 1200
Northbridge

1 2 3 4 9 10

Legal Services

Street Law Centre

1800 752 992
Tranby Centre
Fri 8.30am–10.30am

The Ruah Centre
Tue fortnightly
10am–12pm
Refer to map No. 2

Passages Youth Engagement Hub
Wed fortnightly
10am–12am
Refer to map No. 1

14

Youth Legal Service

9202 1688
Ground Floor, Suite 3,
12 St George’s Terrace,
Perth
Mon to Fri 9am–4pm

14

Welfare Rights & Advocacy Service

9328 1751
98 Edward Street, Perth
Mon to Fri 9am–5pm

14

Legal Aid WA

1300 650 579
Level 1, 32 St George’s
Terrace, Perth
Mon to Fri 8.30am–4pm

14

Legal Services Outside of the Inner City

Patrick's Community Support Centre 6372 4800
12 Queen Victoria Street, Fremantle
Tue fortnightly
9am–11am
[14](#)

Mental Health Law Centre 9328 8012
255 Hay Street, Subiaco
9am–4pm
By appointment only
[14](#)

Employment

The Big Issue 9225 7792
The Big Issue
Refer to map No. 6
249 Hay Street, East Perth
Mon to Fri 8am–3pm
[6](#)

Aboriginal Services

Yorgum Aboriginal Corporation 9218 9477
Indigenous Healing Service
176 Wittenoom Street, East Perth
Mon to Fri 9am–5pm

Djinda Service 1800 469 371
Relationships Australia WA
Level 1, 156 Railway Parade, West Leederville
Mon to Fri 9am–4:30pm

Wungening Aboriginal Corporation 9221 1411
211 Royal Street East Perth
Mon to Fri 9am–4pm
[2](#) [3](#) [4](#) [6](#) [8](#) [9](#)

Youth

Passages Youth Engagement Hub 9228 1478
143 Edward Street, Perth
Mon to Thu 9am–12pm & 1pm–4pm
Fri 9am–1pm
Youth 12–25 years
[2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [13](#) [16](#)

Youth Accommodation Support Service 9329 4480
Mission Australia
9am–9pm 7 days
Youth 15–18
[5](#)

The Samaritans Youthline WA 1800 198 313
Helpline
24/7
[4](#)

Youthlink 9227 4300
Refer to map No. 30
223 James Street, Northbridge
Mon 8.30am–4.30pm (referrals accepted 12.30pm–4.30pm)
Youth 13–24 years
[4](#)

PILLAR

Perth Inner City
Youth Service

9380 4660
22 Blencowe Street,
West Leederville
Mon to Fri 9am–5pm

2 4 10

Drug and Alcohol Youth Services (DAYS)

Mission Australia
Refer to map No. 34

9222 6300
129 Hill Street, East
Perth
Mon to Fri
8.30am–4.30pm
Youth 12–21 years

1 2 3 4 9 7 9 10



City of **Perth**

27 St Georges Terrace, Perth WA 6000

GPO Box C120, Perth WA 6839

(08) 9461 3333 | perth.wa.gov.au

info@cityofperth.wa.gov.au

This publication is available in other
formats and languages on request.

Details are correct at the time of listing, subject to change.



CITY OF PERTH MAP



INSET



LEGEND

- Train Station
- Bus Station
- Ferry Terminal
- Information Post
- Hospital
- Police Station
- Public Toilets
- Yellow Cat Line and Stop
- Red Cat Line and Stop
- Green Cat Line and Stop
- Blue Cat Line and Stop
- Taxi Rank
- Water Fountain

HOMELESS SERVICES

- 1 Passages Youth Engagement Hub** 9228 1478
143 Edward Street, Perth
Mon to Thu 9am–12pm & 1pm–4pm & Fri 9am–1pm
Youth 12–25 years
[1](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 2 The Ruah Centre** 9328 7682
33 Shenton Street, Northbridge
Mon to Fri 8.30am–12.30pm
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[14](#)[16](#)
- 3 Tranby Centre** 9220 1200
Unit 6/5 Aberdeen Street, East Perth
Mon to Fri 7am–2:30pm
Sat 7am–12pm
18+ years
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 4 Hope Inc.** 9427 4013
142–146 Beaufort St, Northbridge
10am–12pm
[7](#)[11](#)[12](#)[16](#)
- 5 The Salvation Army Doorways Program** 9260 9599
333 William Street, Northbridge
Mon to Fri 9am–4pm
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 6 The Big Issue** 9225 7792
249 Hay Street, East Perth
Mon to Fri 8am–3pm
[13](#)
- 7 Department of Communities** 9476 2444
[5](#)
- 8 Perth Inner City Youth Services** 9388 2791
22 Blencowe Street, West Leederville
Mon to Fri 9am–5pm
Youth 16–25 years
[1](#)[3](#)[4](#)[5](#)[10](#)

- 9 Kensington St Accomodation** 9323 5100
111 Kensington St, East Perth
Admissions: Mon to Fri 9am–5pm
[5](#)
- 10 The Beacon** 9492 7101
9 Aberdeen St, Northbridge
Assessment and intake: Mon to Fri 8am–4pm
24/7 · 18+ years
[2](#)[3](#)[4](#)[7](#)[9](#)[10](#)[11](#)[12](#)[15](#)[17](#)
- 11 St Bartholomew's House** 9323 5100
7 Lime Street, East Perth
Admissions: 8am–5pm daily
[5](#)[10](#)
- 12 Moore Street Hub** Food services;
Mon to Fri 5pm–8pm
Sun 8am–11am
Health, Hygiene services and Donations;
Tues, Thu 5pm–8pm
Sun 8am–11am
[2](#)[7](#)[11](#)[12](#)[18](#)[19](#)
- 13 Red Cross Soup Patrol** Red Cross HQ:
7.30pm–7.45pm
Moore Street Hub:
Mon & Wed 5.30–6.30pm
[7](#)
- 14 St Alban's Anglican Church** 423 Beaufort Street, Highgate
Food assistance: Mon to Fri 9am–4pm
Soup Kitchen: Sat 5pm–6pm
[7](#)[12](#)
- 15 The Deen Clinic** 9227 9800
134 Aberdeen Street, Northbridge
Mon to Fri 9am–4:30pm
By appointment only
[2](#)[9](#)
- 16 Aflame Community Church** 5 Aberdeen Street, Perth
Food assistance: Sat 6pm
[7](#)

- 17 City Church of Christ** 23/7 Aberdeen Street, Perth
Sat 6pm
[7](#)
- 18 Govinda's Hare Krishna Restaurant** 9227 1684
194 William Street, Northbridge
Mon to Sat 11.30am–7.30pm
[7](#)
- 19 Orange Sky Laundry** 9376 9200
Accredited Services Site (Moore Street, Perth)
Tue & Thu 5pm–8pm
[2](#)[3](#)
- 20 On My Feet: Exercise Group** Langley Park playground, Perth
Tues, Thu 6pm–7:15pm
[13](#)[17](#)
- 21 Registry of Births, Deaths and Marriages** 1300 305 021
Westralia Square, Level 10, 141 St Georges Terrace, Perth
Mon to Fri 8.30am–4.30pm
[15](#)
- 22 Royal Perth Hospital** 9224 2244
197 Wellington Street, Perth
[2](#)
- 23 Sir Charles Gairdner Hospital** 6457 3333
Hospital Avenue, Nedlands
[2](#)
- 24 Derbarl Yerrigan Health Services** 9421 3888
156 Wittenoom Street, East Perth
Mon to Fri 8.30am–7pm
Sat 9am–12.30pm
[2](#)[3](#)[4](#)[6](#)
- 25 Homeless Healthcare** 6260 2092
Roving services:
Mon, Wed & Fri 7am–11:30am
[2](#)[3](#)
- 26 Pregnancy Assistance** 9328 2929
195 Lord Street, East Perth
Mon to Fri 10am–3pm
[2](#)

- 27 Sexual Health Quarters Clinic** 9227 6177
70 Roe Street, Northbridge
Mon to Wed 9.30am–4pm
Thu 9.30am–8pm
Fri 9.30am–12pm
[2](#)
- 28 Street Doctor 360 Health + Community** 9376 9200
Accredited Services Site (Moore Street, Perth)
Tue & Thu 5pm–8pm
[2](#)[3](#)
- 29 Women's Health and Family Service** 6330 5400
227 Newcastle Street, Northbridge
9am–4.30pm
[2](#)
- 30 Youthlink** 9227 4300
223 James Street, Northbridge
Mon 8.30am–4.30pm (referrals accepted 12.30pm–4.30pm)
Youth 13–24 years
[4](#)
- 31 Ngulla Mia** 1800 742 466
96 Moore Street, East Perth
Staffed 24/7
Referrals through North Metropolitan Area Mental Health Service
[1](#)[2](#)[4](#)[5](#)
- 32 Inner City Community Mental Health Service** 9224 1720
70 Murray Street, Perth
Mon to Fri 8.30am–5pm
[2](#)[4](#)
- 33 Wungening Aboriginal Corporation** 9221 1411
211 Royal Street, East Perth
Mon to Fri 8am–4pm
[2](#)[3](#)[4](#)[6](#)[8](#)[9](#)
- 34 Drug and Alcohol Youth Services (DAYS)** 9222 6300
129 Hill Street, East Perth
Mon to Fri 8.30am–4.30pm
Youth 12–19 years
[1](#)[2](#)[3](#)[4](#)[9](#)[10](#)

- 35 The Salvation Army Bridge Program** 9227 8086
11–15 Wright Street, Highgate
24/7 Sobering Up Shelter
Intakes: Mon to Fri 8am–4pm
[1](#)[2](#)[3](#)[4](#)[9](#)[10](#)
- 36 Cyrenian House** 9328 9200
318 Fitzgerald Street, Northbridge
Mon 9am–1pm
Tue & Thu 5.30pm–8.30pm
Sat 9am–12pm
[3](#)[4](#)[9](#)
- 37 Fresh Start Recovery Program** 9381 1333
65 Townshend Road, Subiaco
Mon to Fri 9am–5pm
[4](#)[9](#)
- 38 Daydawn Advocacy Centre** 9218 8035
9/5 Aberdeen Street, Perth
Mon to Thu 9.30am–1.30pm
[4](#)[8](#)
- 39 Peer Based Harm Reduction WA Needle Exchange** 9325 8387
22/7 Aberdeen Street, East Perth
Mon to Fri 10am–5pm
Thu 10am–8pm
Sat & Sun 1pm–4pm
[9](#)[11](#)
- 40 Hepatitis WA** 9227 9800
134 Aberdeen Street, Northbridge
Mon to Fri 9am–5pm
[2](#)[9](#)[10](#)

KEY

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|--|--|
| 1 Crisis Assistance | 10 Case Management |
| 2 Medical & Health Assistance | 11 Donations |
| 3 Outreach & Referral Pathways | 12 Laundry/Shower |
| 4 Counselling | 13 Employment |
| 5 Accommodation Assistance | 14 Legal Aid |
| 6 Aboriginal Services | 15 Documentation/ Identification Support |
| 7 Food Assistance | 16 Phone Charging Port |
| 8 Advocacy | 17 Recreation |
| 9 Drug & Alcohol Assistance | 18 Social Outreach |
| | 19 Clothing Support |